

PSC No. 2 – Water  
UNITED WATER WESTCHESTER INC.  
Initial Effective Date: December 5, 2014

Leaf No. 42  
Revision: 0  
Superseding Revision:

### **GENERAL INFORMATION**

If at the time of such discontinuance of service the Customer does not have a deposit with the Company, the Company may require a deposit as a guarantee of the payment of future bills before the water will be turned on to a non-residential customer.

## **20. BILLS FOR WATER SERVICE**

- (a) Customers are responsible for furnishing the Company with their correct address. Failure to receive bills will not be considered an excuse for non-payment nor permit an extension of the date when the account would be considered delinquent.
- (b) All bills will be sent to the address entered in the application unless the Company is notified in writing by the Customer of any change of address.
- (c) If requested in writing by the Customer, the Company will send bills to and will receive payments from agents or tenants. However, this accommodation will in no way relieve the Customer of the liability for all water charges.
- (d) Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company.
- (e) The Company will not be bound by bills rendered, if there is a mistake in the quantity of service rendered.
- (f) Each premise shall be considered separately in rendering bills for service.

## **21. CONTENTS OF BILLS**

The Company's water bill must state:

- (a) The name and address of the corporation, partnership or person responsible for supplying the service;
- (b) where the bill can be paid;
- (c) the service classification on which the charges are based, if applicable;
- (d) the name of the customer, the account number and the address of the premises where the service was supplied;
- (e) the start and end date of the billing period;
- (f) the amount of service billed with a separate itemization for minimum charges and usage, a statement of the cost of any other tariff charges and applicable taxes, and the total of the current charges, displayed in a vertical format;
- (g) the date payment is due, as long as the date is not before the bill is hand-delivered to the customer or less than three calendar days after the bill is mailed;

Issued in compliance with the Commission Order in Case 13-W-0539, 13-W-0564, 14-W-0006 dated November 14, 2014

Issued by: David Stanton, President, 2525 Palmer Ave., New Rochelle, NY 10801