

PSC No. 2 – Water  
UNITED WATER WESTCHESTER INC.  
Initial Effective Date: December 5, 2014

Leaf No. 21  
Revision: 0  
Superseding Revision:

### **GENERAL INFORMATION**

- (h) If a premise is to remain unoccupied for an indefinite period, it is the customer's responsibility to drain the interior plumbing to avoid damage to pipes and fixtures. When requested, the Company will suspend service to unoccupied premises temporarily by shutting off the water at the curb and removing the meter. The charge for resetting the meter when service is restored to the customer who made the request is specified on Leaf 110 Miscellaneous Service Charges. There is no charge for resetting the meter for new customers.

#### **15. MULTIPLE METERS:**

- (a) When a premise is supplied by a battery of meters the registration of such meters shall be combined and the minimum charge for the largest sized meter only shall be applied.
- (b) Where a premise is supplied through more than one service at the request of the Customer, then each meter shall be treated separately, the registration shall not be combined, and the proper minimum charge applied to each meter.

#### **16. METER TESTS:**

The Company tests meters periodically in accordance with the current rules of the Public Service Commission. In the case of a disputed account involving the accuracy of a meter, such meter will be tested by the Company upon the request of the Customer. There will be no charge for testing of the meter. However, all subsequent meter tests performed within one year of the free meter test will be subject to the charge stipulated in the Miscellaneous Service Charges Leaf of this tariff. The meter test requested by the customer may be witnessed by the Customer or his duly authorized representative.

In the event that the meter is found to over-register in excess of 4% at any flow within the normal test flow limits, the fee advance for testing will be refunded to the Customer, otherwise, it will be retained by the Company. Adjustments in bills for over-registration of the meter will be made in accordance with the current rules of the Public Service Commission.

#### **16.1 METER READING AND ESTIMATED BILLS - RESIDENTIAL ACCOUNTS**

The Company's authorized agents or employees shall, at all reasonable times have access to its equipment on the Customer's premises for reading, inspecting, testing, repairing or removing its equipment.

An attempt to obtain a reading from either the meter or from automatic meter reading equipment requires that a meter reader follow routing reading procedures.