

PSC No. 2 – Water
UNITED WATER WESTCHESTER INC.
Initial Effective Date: December 5, 2014

Leaf No. 27
Revision: 0
Superseding Revision:

GENERAL INFORMATION

- a. Failing to pay any tariff charges that reflect service used during the preceding 12 months, for which a written bill has been given.
 - b. Failing to pay any tariff charges that reflect service used before the preceding 12 months, for which a written bill has been sent, when any of the following occurs:
 1. There was a billing dispute during the preceding 12 months.
 2. There was an excusable Company delay.
 3. The Customer's culpable conduct caused, or contributed to the delay in billing.
 4. The changes are necessary to adjust estimated bills.
 - c. Failing to pay amounts due under a payment agreement.
 - d. Failing to pay, or agree in writing to pay, equipment and installation charges relating to the initiation of service.
 - e. Failing to pay a required deposit.
 - f. When there is no Customer and service is being provided through tampered equipment.
 - g. When there is no Customer and the Company has provided advance written notice to the occupant, either by posting or mailing 10-30 days before disconnection stating:
 - 1) The Company intends to disconnect service unless the responsible party applies for service and is accepted as a Customer.
 - 2) The location of the nearest Company business office where the application can be made.
 - h. Willful or indifferent waste of water.
- (2) The Company will not terminate service for non-payment of bills to any person it knows to be receiving public assistance, if payment for such service is to be made directly to the Company by the Department of Social Services or the Local Social Services official.