

PSC No. 2 – Water
UNITED WATER WESTCHESTER INC.
Initial Effective Date: December 5, 2014

Leaf No. 30
Revision: 0
Superseding Revision:

GENERAL INFORMATION

18.4 VOLUNTARY THIRD PARTY NOTICE PRIOR TO DISCONTINUANCE OF SERVICE

The Company shall permit a residential Customer to designate a third party to receive a copy of every notice regarding termination of service sent to such residential Customer, provided that such party indicates in writing his or her willingness to receive such notice. The Company will promptly notify the residential Customer in writing if the third party refuses or later decides not to accept such notice.

The Company will inform the third party that the agreement to receive notices does not mean the third party must pay for the services provided to the Customer.

18.5 EMERGENCY DISCONNECTION OF SERVICE

The Company shall have the right to decrease or temporarily discontinue water for business purposes or hose use, without liability, in time of drought or emergency, when the whole supply is needed for domestic use, and to meet the conditions of its contracts with municipal authorities. As necessity may arise in case of breakdown, emergency, or for any other unavoidable cause, the Company may temporarily discontinue the water supply to make necessary repairs, connections etc., using all reasonable and practical measures to notify its Customer of such discontinuance of service and the probable duration of the discontinuance.

The Company shall not be responsible for any personal injury or property damage resulting in any way from the supplying or use of water service, or from the presence or operation of the Company's service or equipment on the Customer's premises.

The Company will use reasonable diligence to maintain a continuous and uninterrupted supply of water, but should the supply be interrupted, or become faulty, or fail, the

Company shall not be liable for any damage to person or failure.

In case the Company is obliged to discontinue its service to the Customer's premises by reason of the canceling of temporary or other permit for the extension of its mains, or for other causes, the Customer shall have no claim against the Company on account of such discontinuance.

The Company will act promptly to restore service as soon as feasible after disconnection. Residential service will be restored to any premises which has been disconnected under this section, before it will be terminated for nonpayment of charges.