

PSC No. 2 – Water  
UNITED WATER WESTCHESTER INC.  
Initial Effective Date: December 5, 2014

Leaf No. 11  
Revision: 0  
Superseding Revision:

### **GENERAL INFORMATION**

incomplete construction of necessary facilities by the applicant or inspection and certification of such facilities by the appropriate authorities; incomplete construction of necessary facilities by the Company.

The Company will make reasonable efforts to eliminate or correct conditions over which it has control that prevent extensions of service and must attempt to complete construction of any necessary facilities with due diligence.

As a prerequisite to accepting a party as a residential customer and providing service, the Company may require the party to:

make full payments or enter into a deferred payment agreement for all amounts due and payable which are not either the subject of a pending billing dispute or covered by an existing payment agreement, including: residential service provided and billed to prior accounts in the applicant's name or for which the applicant is legally responsible for other billed tariff fees, charges or penalties; a deposit, if requested by the Company, as long as such deposit is in accordance with the deposit section; fulfill any applicable requirements of Parts 501 and 502 of Title 16 of NYCRR regarding main extensions and service pipes; and comply with the Company's tariff, and any applicable state, city or local laws, ordinances or regulations.

The Company must provide service to any accepted applicant whose application for service was previously denied, unless prevented by those circumstances listed in Section A. Extension of Service;

as soon as reasonable possible, but no later than two business days after the requirements stated in this Section are met or such later time as may be specified by the applicant; or  
within 24 hours, if required by the Commission or its designee.

A customer moving within the service territory of the Company and requesting service within 60calendar days of the closing of the customer's prior account is eligible to receive service at the new location, in accordance with this section and such service must be considered a continuation of services in all respects, with any existing payment or agreement honored; provided, however, that such customers prior service had not been terminated for non-payment at the time of the request.

The Company must supply the customer with service when the Commission or its authorized designee directs the provision of service.