

PSC No. 2 – Water
UNITED WATER WESTCHESTER INC.
Initial Effective Date: December 5, 2014

Leaf No. 10
Revision: 0
Superseding Revision:

GENERAL INFORMATION

- (aa) A "two-family dwelling" is a building designed to be occupied exclusively by two families living independently of each other, where water service is not billed separately for each unit.
- (bb) A "utility" is any waterworks corporation, as defined in section 2 of the Public Service Law, having annual gross revenues in excess of two hundred fifty thousand dollars.
- (cc) "Utility deficiency" is:
 - (i) any action or inaction by the utility or one of its authorized agents that does not substantially conform to the rules and regulations of the Title 16 NYCRR, the utility's tariff; or
 - (ii) the failure of metering equipment to accurately record service, unless a customer's culpable conduct caused or contributed to such failure.
- (dd) An "elderly" customer is a person who is 62 years of age or older.
- (ee) "Non-residential customers" include any person, corporation, governmental agency or other entity, who in accordance with an accepted application for service is supplied by the Company with water service under the Company's tariff and who is not a residential customer.

4. APPLICATIONS FOR SERVICE FOR NONRESIDENTIAL CUSTOMERS

- (a) All applications for service including water service, private fire service, main extensions and connections to mains shall be made in writing by the owner or occupant of the premises to be serviced on forms provided by the Company.
- (b) Any change in the identity of the contracting customer at a premise will require a new application and the Company may, after reasonable notice, discontinue the water service until such new application has been made and accepted.

4.1. APPLICATION FOR RESIDENTIAL SERVICE

- (a) The Company will provide service to any applicant who meets the requirements as soon as reasonably possible, within five business days after receipt of an accepted oral or written application for service; or such later time as may be specified by the applicant, except;
 - where prevented by labor strikes or other work stoppages;
 - where precluded by consideration of public safety;
 - where precluded by physical impediments including:
 - adverse weather conditions;
 - inability to gain access to premises;