

PSC NO: 10 – Electricity  
Consolidated Edison Company of New York, Inc.  
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## GENERAL RULES

### 19. Retail Access Program – Continued

#### 19.2 General Rules for Retail Access Service - Continued

##### 19.2.9 Term

The Company reserves the right to establish a minimum term of service in connection with transfers between Full Service and Retail Access Service.

##### 19.2.10 Commencement of Service

Following the receipt of ESCO enrollment or Direct Customer application, a Customer whom the Company determines to be eligible for service under the Retail Access Program will receive a letter from the Company confirming the enrollment and will commence Retail Access Service in accordance with the UBP and orders of the PSC regarding Retail Access service.

The Customer will be billed as a Full Service Customer for any periods of time during which the Customer is not served by an ESCO or as a Direct Customer.

##### 19.2.11 Change of Location

A Retail Access Customer (or an ESCO acting as the Customer's agent) must notify the Company when the Customer moves to another location in the service territory. The Customer may opt for continuation of ESCO service at the new location by authorizing the ESCO at the former location or another ESCO to enroll the Customer. If the Customer is not enrolled as a Retail Access Customer, the Company will serve the Customer as a Full Service Customer at the new location.

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