

PSC NO: 14 TELEPHONE
Frontier Communications of Sylvan Lake, Inc.
Initial Effective Date: February 28, 2015

Section 6 Leaf: 3
Revision: 0
Superseding Revision:

SECTION 6 – MISCELLANEOUS SERVICES

A. LIFELINE TELEPHONE SERVICE (cont'd)

3. Responsibility of the Subscriber

- a. Applicants must provide proof to the telephone company that they are receiving one or more of the above benefits. Such proof may consist of an up-to-date identification card issued by Department of Social Services or a form letter issued by the telephone company and signed by an authorized representative of Social Services.
- b. Lifeline rate treatment will not begin until proof of eligibility is provided to the Company.

4. Responsibility of the Telephone Company

- a. The company will make annual verification of the subscriber's eligibility status with the New York State Department of Social Services. If, after verification, a subscriber is identified as being ineligible, the subscriber will be notified that, unless the information is shown to be in error, Lifeline rate treatment will be discontinued and the customer will be billed for discounts received while ineligible for the service.
- b. Lifeline customer are entitled to Toll Restriction and Third Number Billed/Collect Call Restriction without a monthly charge. There will be no record order charge to add these types of blocking.
- c. Lifeline applies only for a single telephone line at the principal place of residence of the applicant.

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