

inContact, Inc. d/b/a UCN, Inc.
PSC No. 2 – Telephone
Effective Date: June 5, 2015

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Revision: 0
Superseding revision:

SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Cont'd)

3.6 Rates and Charges (Cont'd)

3.6.24 Plan 24

Plan 24 is available to all customers. Plan 24 includes Outbound 1+, Inbound Toll Free and Calling Card service. Customers must meet their minimum usage requirement or they will be charged the difference. Outbound 1+ and Inbound Toll Free usage are billed for a 30-second minimum increment and 6-second additional increments thereafter. Calling card usage is billed in 60-second increments.

Outbound 1+ Switched

Minimum: \$0.0657
Maximum: \$0.2206

A monthly fee of \$1.00 applies.

Inbound Toll Free

Minimum: \$0.0664
Maximum: \$0.2355

A monthly fee of \$1.00 per assigned toll-free number applies.

Calling Card:

Minimum: \$0.049
Maximum: \$0.149

Directory Assistance: Customers will be charged \$0.95 per call for intrastate directory Assistance calls.

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