

inContact, Inc. d/b/a UCN, Inc.  
PSC No. 2 – Telephone  
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### SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Cont'd)

#### 3.6 Rates and Charges (Cont'd)

##### 3.6.25 Plan 25

Plan 25 is available to all customers. Plan 25 includes Outbound 1+, Inbound Toll Free and Calling Card service. Customers must meet their minimum revenue commitment or they will be charged the difference. Outbound 1+ and Inbound Toll Free usage are billed for a 30-second minimum increment and 6-second additional increments thereafter. Calling card usage is billed in 60-second increments.

##### **Outbound 1+ Switched**

Minimum: \$0.0757  
Maximum: \$0.2506

A monthly fee of \$1.00 applies.

##### **Inbound Toll Free**

Minimum: \$0.0764  
Maximum: \$0.2655

A monthly fee of \$1.00 per assigned toll-free number applies.

##### **Calling Card:**

Minimum: \$0.049  
Maximum: \$0.149

Directory Assistance: Customers will be charged \$0.95 per call for intrastate directory Assistance calls.

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