Received: 05/05/2015

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Effective Date: 06/05/2015

inContact, Inc. d/b/a UCN, Inc.

PSC No. 2 – Telephone

Effective Date: June 5, 2015

Leaf: 27

Revision: 0

Superseding revision:

SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Cont'd)

3.6 Rates and Charges (Cont'd)

3.6.12 Plan 12

Customers may enroll in Plan 12 until June 1, 2006.

Plan 12 is a residential service that provides Outbound 1+, Inbound toll free and calling card service at flat rates. Calls are billed in 60 second increments.

Outbound 1+ Switched:

Minimum: \$0.042 Maximum: \$0.252

A monthly access fee of \$2.99 applies if monthly usage is less than \$20.00

Inbound Toll-Free:

Minimum: \$0.042 Maximum: \$0.252

A monthly fee of \$1.00 applies

Calling Card:

Minimum: \$0.0495 Maximum: \$0.2970

Issued by: Paul Jarman, President

7730 South Union Park Avenue, Suite 500, Midvale, Utah 84047

Cancelled by 1 Rev. Leaf No. 27 Effective 06/05/2015

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