

inContact, Inc. d/b/a UCN, Inc.
PSC No. 2 – Telephone
Effective Date: June 5, 2015

Leaf: 36
Revision: 0
Superseding revision:

SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Cont'd)

3.6 Rates and Charges (Cont'd)

3.6.21 Plan 21

Customers may enroll in Plan 21 until June 1, 2006.

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Plan 21 is a small business service that provides Outbound 1+, Inbound toll free and calling card service. Customers must meet their minimum usage requirement, or they will be charged the difference. Outbound 1+ and Inbound toll free usage are billed for an 18 second minimum increment and 6 second additional increments. Calling card usage is billed in 60 second increments.

Outbound 1+ Switched

Minimum:	\$0.0544
Maximum:	\$0.4530

Inbound Toll Free

Minimum:	\$0.0855
Maximum:	\$0.4458

A monthly fee of \$1.00 applies.

Calling Card:

Minimum:	\$0.0495
Maximum:	\$0.2970

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