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> inContact, Inc. d/b/a UCN, Inc. PSC No. 2 – Telephone

Revision: 0 Effective Date: June 5, 2015 Superseding revision:

SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Cont'd)

3.6 Rates and Charges (Cont'd)

3.6.22 Plan 22

Customers may enroll in Plan 22 until June 1, 2006.

Plan 22 is a small business service that provides Outbound 1+, Inbound toll free and calling card service. Customers must meet their minimum usage requirement, or they will be charged the difference. Outbound 1+ and Inbound toll free usage are billed for an 18 second minimum increment and 6 second additional increments. Calling card usage is billed in 60 second increments.

Outbound 1+ Switched

Minimum: \$0.0403 Maximum: \$0.3489

Inbound Toll Free

Minimum: \$0.0444 Maximum: \$0.3843

A monthly fee of \$1.00 applies.

Calling Card:

Minimum: \$0.0495 Maximum: \$0.0297

Issued by: Paul Jarman, President

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Cancelled by 1 Rev. Leaf No. 37 Effective 06/05/2015

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Leaf: 37