

inContact, Inc. d/b/a UCN, Inc.  
PSC No. 2 – Telephone  
Effective Date: June 5, 2015

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### SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Cont'd)

#### 3.6 Rates and Charges (Cont'd)

##### 3.6.19 Plan 19

Plan 19 is a small business service that provides Outbound 1+, Inbound toll free and calling card service. Customers must meet their minimum usage requirement, or they will be charged the difference. Outbound 1+ and Inbound toll free usage are billed in 6 second increments. Calling Card usage is billed in 60 second increments.

##### **Outbound 1+ Dedicated**

|          |          |
|----------|----------|
| Minimum: | \$0.0221 |
| Maximum: | \$0.2178 |

##### **Inbound Toll Free:**

|          |          |
|----------|----------|
| Minimum: | \$0.0254 |
| Maximum: | \$0.2508 |

A monthly fee of \$1.00 applies.

##### **Calling Card:**

|          |          |
|----------|----------|
| Minimum: | \$0.0495 |
| Maximum: | \$0.2970 |

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