inContact, Inc. d/b/a UCN, Inc. PSC No. 2 – Telephone Effective Date: June 5, 2015 Leaf: 38 Revision: 0 Superseding revision:

SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Cont'd)

3.6 Rates and Charges (Cont'd)

3.6.23 Plan 23

Customers may enroll in Plan 23 until June 1, 2006.

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Plan 23 is a small business service that provides Outbound 1+, Inbound toll free and calling card service. Customers must meet their minimum usage requirement, or they will be charged the difference. Outbound 1+ and Inbound toll free usage are billed for an 18 second minimum increment and 6 second additional increments. Calling card usage is billed in 60 second increments.

Outbound 1+ Switched

Minimum:	\$0.0395
Maximum:	\$0.3525

Inbound Toll Free

Minimum:	\$0.0402
Maximum:	\$0.3588

A monthly fee of \$1.00 applies.

Calling Card:

Minimum:	\$0.0495
Maximum:	\$0.2970