

inContact, Inc. d/b/a UCN, Inc.
PSC No. 2 – Telephone
Effective Date: June 5, 2015

Leaf: 32
Revision: 0
Superseding revision:

SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Cont'd)

3.6 Rates and Charges (Cont'd)

3.6.17 Plan 17

Customers may enroll in Plan 17 until June 1, 2006.

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Plan 17 is a business service that provides Outbound 1+, Inbound toll free and calling card service, based on monthly usage and mileage. Customers must meet the minimum volume usage requirement, or they will be charged the difference. Outbound 1+ and Inbound toll free calls are billed in 6 second increments. Calling card calls are billed in 60 second increments.

Outbound 1+ Dedicated:

Minimum:	\$0.0226
Maximum:	\$0.4458

Inbound Toll Free:

Minimum:	\$0.0180
Maximum:	\$0.4362

A monthly fee of \$1.00 applies.

Calling Card:

Minimum:	\$0.0495
Maximum:	\$0.2970

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