Received: 05/05/2015 Status: CANCELLED Effective Date: 06/05/2015

inContact, Inc. d/b/a UCN, Inc.

PSC No. 2 – Telephone

Effective Date: June 5, 2015

Leaf: 29

Revision: 0

Superseding revision:

SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Cont'd)

3.6 Rates and Charges (Cont'd)

3.6.14 Plan 14

Customers may enroll in Plan 14 until June 1, 2006.

Plan 14 is a small business service that provides Outbound 1+ and Inbound toll free service. Outbound 1+ and Inbound toll free usage are billed for an 18 second minimum increment and 6 second additional increments.

Outbound 1+ Switched

Minimum: \$0.0395 Maximum: \$0.3525

A monthly access fee of \$2.50 applies if monthly usage is less than \$50.00

Inbound Toll Free

Minimum: \$0.0402 Maximum: \$0.3588

A monthly fee of \$1.00 applies.

Issued by: Paul Jarman, President

7730 South Union Park Avenue, Suite 500, Midvale, Utah 84047

Cancelled by 1 Rev. Leaf No. 29 Effective 06/05/2015

T