

inContact, Inc. d/b/a UCN, Inc.  
PSC No. 2 – Telephone  
Effective Date: June 5, 2015

Leaf: 30  
Revision: 0  
Superseding revision:

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Cont'd)

### 3.6 Rates and Charges (Cont'd)

#### 3.6.15 Plan 15

Customers may enroll in Plan 15 until June 1, 2006.

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Plan 15 is a small business service that provides Outbound 1+ and Inbound toll free service. Outbound 1+ and Inbound toll free usage are billed for an 18 second minimum increment and 6 second additional increments.

#### **Outbound 1+ Switched**

Minimum: \$0.0403  
Maximum: \$0.3489

A monthly access fee of \$2.50 applies if monthly usage is less than \$50.00

#### **Inbound Toll Free**

Minimum: \$0.0444  
Maximum: \$0.3843

A monthly fee of \$1.00 applies.

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