

inContact, Inc. d/b/a UCN, Inc.
PSC No. 2 – Telephone
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Cont'd)

3.6 Rates and Charges (Cont'd)

3.6.18 Plan 18

Plan 18 is a small business service that provides Outbound 1+, Inbound toll free and calling card service. Customers must meet their minimum usage requirement, or they will be charged the difference. Outbound 1+ and Inbound toll free usage are billed in 6 second increments. Calling Card usage is billed in 60 second increments.

Outbound 1+ Dedicated

Minimum:	\$0.0355
Maximum:	\$0.3498

Inbound Toll Free:

Minimum:	\$0.0371
Maximum:	\$0.3654

A monthly fee of \$1.00 applies.

Calling Card:

Minimum:	\$0.0495
Maximum:	\$0.2970

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