

Effective Date: 07/21/2016

PSC No: 19 - Electricity  
Rochester Gas and Electric Corporation  
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Revision: 4  
Superseding Revision: 3

## GENERAL INFORMATION

### 6. LIABILITY

#### A. CONTINUITY OF SUPPLY

The Company shall endeavor at all times to provide a regular and uninterrupted supply of service (except where the terms and conditions of a particular Service Classification provide otherwise), but in case the supply of service shall be interrupted or irregular or defective or fail from causes beyond the Company's control (including without limiting the generality of the foregoing, executive or administrative rules or orders issued from time to time by State or Federal officers, commissions, boards or bodies having jurisdiction), or because of the ordinary negligence of the Company, its employees, contractors, subcontractors, servants or agents, the Company shall not be liable therefore.

Customers requiring service which is uninterrupted, unreduced or unimpaired on a continuous basis should provide their own emergency or back-up capability.

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