

Effective Date: 07/21/2016

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: June 19, 2015

Leaf No. 78
Revision: 3
Superseding Revision: 2

GENERAL INFORMATION

4. METERING AND BILLING (Cont'd)

H. METER READ AND BILLED HISTORY DATA (Contd.)

Additional information not listed above, may be requested by the customer. The Company shall provide such information, if available, to the customer. The Company shall, within five calendar days:

- i) furnish to the requesting party the additional information; or
- ii) specify when the data shall be available and the cost associated with the request; or
- iii) notify the requesting party that the data is not available.

I. CUSTOMER CREDIT DATA

The Company, at the request of the customer of record, shall furnish a summary of the most recent 12 months of available credit data for customers currently taking service from the Company, or 12 months of available credit data from the last date of service by the Company for prior customers. Customer data shall be provided to the customer only at the written or in-person request of the customer offering reasonable proof that the requesting party is the customer of record. Customer data shall be provided to the customer's designee only if the designee provides written authorization from the customer and offers reasonable proof that the requesting party is the party authorized to receive the data.

The following fees shall be charged to fulfill any individual request for credit data for a single customer service point:

- (a) No fee for the first two requests within a 12-month period for the most recent 12 months of data, or for the life of the account, if less than 12 months.
- (b) \$15.00 in total for each additional request in a 12 month-period for the most recent 12 months of data beyond two requests.
- (c) \$15.00 in total for each request beyond the most recent 12 months of data, up to and including six years of available data.

The data shall describe the customer's credit history detailing the number of occurrences for each of the following: Late payments, disconnect notices, and returned checks.

(Continued on next leaf)

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York