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Rochester Gas and Electric Corporation Revision: 2
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GENERAL INFORMATION

10. GENERAL RETAIL ACCESS (Cont'd)

D. ESCO/DC Participation:

1. Eligibility Criteria:

To be eligible to participate in General Retail Access, an ESCO/DC must meet the requirements specified in the UBP Addendum.

2. ESCO/DC Requirements:

- (a) ESCOs and DCs must sign and deliver to the Company an Operating Agreement.
- (b) ESCOs must provide Home Energy Fair Practices Act (HEFPA) protections to residential customers, in compliance with the Commission's Order Relating to Implementation of Chapter 686 of the Laws of 2003 and Pro-Ration of Consolidated Bills , Case Nos. 99-M-0631 and 03-M-0017, issued June 20, 2003, together with the rules and regulations implementing the same, as the same may be revised, modified, amended, clarified, supplemented or superseded. Further information is available at the New York Public Service Commission's website (http://www.dps.ny.gov).

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York