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GENERAL INFORMATION

24. BILLING AND COLLECTION SERVICES AND CHARGES:

See Section 7 of the UBP Addendum in this Schedule. The terms ESCO, Pool Operator, and Aggregation Pool Operator are used synonymously for purposes of this section.

A. Invoices

- (1) Invoices shall be issued to ESCOs/Pool Operators/Aggregation Pool Operators/Direct Customers monthly for Imbalances, customer data provided on request (over and above the information provided without charge), Special Meter Reading charges, adjustments to prior invoices, and other retail tariff services provided in accordance with this Schedule.
- (2) Services requested directly by a Customer, that may also be charged to the Customer, shall be billed directly to the Customer unless the Customer's ESCO requests that it be billed instead.

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