

Effective Date: 07/21/2016

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: June 19, 2015

Leaf No. 127.4
Revision: 5
Superseding Revision: 4

GENERAL INFORMATION

10. GENERAL RETAIL ACCESS (Cont'd)

4. Changes in Supplier:

- (a) Switching Requirements – S.C. No. 5, S.C. No. 4 whose otherwise applicable service classification is S.C. No. 5, S.C. No. 7 Customers with annual use less than 35,000 therms and S.C. No. 9:
See Section 5 of the UBP Addendum to this Schedule.
- (i) Effective Date of Switch:
All switches shall occur on the date of the Customer's next meter reading date, which must be at least 15 days in the future.
- (ii) Special Meter Reading Fees:
A fee of \$20 per customer location, per meter, per read attempt, shall be charged to an ESCO or Direct Customer requesting that a meter read be performed on a date other than the regularly scheduled meter reading date.
- (b) Switching Requirements – S.C. No. 3, S.C. No. 10, S.C. No. 4 whose otherwise applicable service classification is S.C. No. 3, and S.C. No. 7 customers who annual use is greater than or equal to 35,000 therms:
See Section 5 of the UBP Addendum to this Schedule.
- (i) Initiating a Service Switch:
- (a) The ESCO/DC and the Customer shall each submit a formal request on their letterhead to The Company by the 15th calendar day of the month.
- (b) The switch date shall be the first calendar day of the next month.
- (ii) Special Meter Reading Fees:
Daily meter reads and special meter reading fees shall be in accordance with Rule 10.G of this Schedule, at Type of Balancing Service, S.C. No. 3 Daily Balancing Service, 1. Daily Meter Read Data.
- (c) Budget Billing Adjustments:
The Company Budget Billings reflect only delivery charges and may be adjusted at the switch dates or as required to reflect changes in the Company's service and, if adjusted, shall be reflected in the Customer's next bill.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York