

Effective Date: 07/21/2016

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: June 19, 2015

Leaf No. 22
Revision: 2
Superseding Revision: 1

GENERAL INFORMATION

2. HOW TO OBTAIN SERVICE (Cont'd)

B. CUSTOMER DEPOSIT

(1) Deposit Requirements

Residential

- (a) The Company may require a customer deposit from:
 - (i) Seasonal or short-term customers taking service for a term that does not exceed one year; or
 - (ii) Applicants who do not provide proof of their identity upon application for service; or
 - (iii) A customer who has never had Company service in their name and has a high risk credit score (e.g. a customer with a FICO score of less than 650); or
 - (iv) A customer who is not currently receiving service but has a prior Company account with an unpaid debt; and
 - (v) Customers as a condition of receiving service if such customer is delinquent in payment of his or her utility bills. A customer is delinquent for the purpose of a deposit assessment if such customer:
 - (aa) Accumulates two consecutive months of arrears without making reasonable payment, defined as one-half of the total arrears, of such charges before the time that a late payment charge would become applicable, or fails to make a reasonable payment on a bi-monthly bill within 50 days after the bill is due; provided the Company requests such deposit within two months of such failure to pay; or
 - (bb) Had service terminated for nonpayment during the preceding six months.

Customers included in Rule 2.B.1 above shall be provided a written notice, at least 20 days before the deposit is assessed, that failure to make timely payments shall permit the Company to require a deposit from such customer. If a deposit from a customer who is delinquent by virtue of his or her failure to make a reasonable payment of arrears, is required, the Company shall permit such customer to pay the deposit in installments over a period not to exceed 12 months.

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