## GENERAL INFORMATION

3. Service Connections/Meters: (Cont'd.)
K. Motor Starting Currents:

Unless specifically approved by the Company because of available capacity, no motor shall be operated with motor starting currents in excess of the following:

## SINGLE PHASE MOTORS

Service Voltage
120 Volts
208 or 240 Volts
208 or 240 Volts
208 or 240 Volts
Max. Starting Current per Step
Max. Four Starts per Hour
50 Amperes
60 Amperes for 2 HP Motor
80 Amperes for 3 HP Motor
120 Amperes for 5 HP Motor

Max. Equiv. Rating of<br>Air Conditioner or<br>Heat Pump BTUH<br>10,000<br>20,000<br>25,000<br>40,000

## THREE PHASE MOTORS

Service Voltage
208 or 240 Volts
208 or 240 Volts
208 or 240 Volts
208 or 240 Volts
480 Volts
480 Volts
480 Volts
480 Volts
Max. Starting Current per Step
Max. Four Starts per Hour
100 Amperes for 2 HP Motor
130 Amperes for 71/2 HP Motor
160 Amperes for 10 HP Motor
230 Amperes for 15 HP Motor
50 Amperes up to 5 HP Motor
65 Amperes for 71/2 HP Motor
80 Amperes for 10 HP Motor
115 Amperes for 15 HP Motor
Max. Equiv. Rating of
Air Conditioner or
Heat Pump BTUH
40,000
50,000
75,000
150,000
40,000
50,000
75,000
150,000

All motors of five horsepower or less connected to the Company's lines shall normally be single phase, and motors over five horsepower shall normally be three phase, but the customer should contact the Company in advance to ascertain the applicable conditions.
4. Billing and Collections:
A. When Bills Are Due:

Bills of the Company, are due: 1) upon receipt; or 2) if mailed, three days after mailing; 3) if electronically provided, the date posted. Bills are payable at any office of the Company, to any authorized collector, via U.S. mail, electronic funds transfer, or the Internet.
B. Late Payment Charge:

1. A monthly late payment charge shall be assessed at the rate of $11 / 2 \%$ per month on a customer's unpaid balance, including service billing arrears and unpaid late payment charges pursuant to 16 NYCRR Sections 11.15 (a) and 13.10(a) which provide that utilities may impose late payment charges. Remittance mailed on the "last day to pay" date will be accepted without the late payment charge, the postmark to be conclusive evidence of the date of mailing. The failure on the part of the customer to receive the bill shall not entitle him to pay without the late payment charge after the "last day to pay" date. The "last day to pay" date shall be 23 days after the date on which the bill is rendered.
Issued by: James A. Lahtinen, Vice President - Rates \& Regulatory Economics, Binghamton, NY
