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PSC NO: 119 ELECTRICITY
NEW YORK STATE ELECTRIC & GAS CORPORATION
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GENERAL INFORMATION

14. Glossary: (Cont'd)

Customer:

Residential Customer: A person who is receiving service at a dwelling for their own residential use or the residential use by another person. For purposes of the Home Energy Fair Practices Act (HEFPA), a residential customer includes any person who is supplied service at a premises used in whole or in part as their residence, as defined in 16 NYCRR 11.2(a)(2).

Non-residential Customer: A person, corporation or other entity receiving service who is not a residential customer as defined in 16 NYCRR 11.

Customer's Premises: Discreet contiguous real property under the Customer's control through ownership or lease.

Customer Account Number: The Company specific unique identifier associated with a Customer of the Company.

Dedicated Facilities: The equipment and facilities on the Company's transmission and/or distribution system necessary to permit operation of a distributed generation Unit in parallel with the Company's system.

Deferred Payment Agreement ("DPA"): A written agreement for the payment of outstanding charges over a specified period of time. It must be signed in duplicate by the company representative and the customer, and each must receive a copy, before it becomes enforceable by either party.

Deliveries: Energy delivered to the Company's Interconnection Point.

Department of Public Service ("DPS"): New York State Department of Public Service.

Distribution Facilities: A system of poles, conduits, wires or cables, transformers, fixtures and accessory equipment for the distribution of electricity to the customers of the Company.

Distributed Generation: Electric power production equipment, generally producing between one kW and 10 kW, located at a Customer's site or near a load center, and connected at the distribution or utilization voltage.

Distribution Point(s) of Delivery: Point(s) on the Distribution System where the Company delivers electric Energy.

Distribution Point(s) of Receipt/Receipt Point(s): Point(s) at which the Company receives electric energy on the Transmission and/or Distribution System from other sources.

Distribution Service: The act of distribution electric energy from a point(s) or receipt to a point(s) of delivery on the Distribution System.

Distribution System: The facilities owned, controlled or operated by the Company that are used to provide electric Distribution Service under this tariff.

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