

Effective Date: 07/21/2016

PSC NO: 119 ELECTRICITY  
 NEW YORK STATE ELECTRIC & GAS CORPORATION  
 Initial Effective Date: 06/19/15

Leaf: 21  
 Revision: 2  
 Superseding Revision: 1

### GENERAL INFORMATION

#### 2. How Service May Be Obtained: (Cont'd.)

##### D. Application of Other Extension Plans:

Where the Company acquires facilities from another utility and the customers are served from a line extension constructed under a surcharge plan, the Company shall continue to bill such customers the same surcharges as previously paid, or surcharges computed in accordance with the provision of the plan outlined in this Schedule, whichever may be lower.

##### E. Seasonal Service:

Each customer taking seasonal service shall guarantee a minimum seasonal charge of 12 times the per month Customer Charge as provided by S.C. No. 1 of P.S.C. No. 120 - Electricity or superseding issues thereof.

##### F. Unusual Conditions and Increased Loads:

1. Where the Company cannot be assured that the business to be served shall be permanent or where unusual expenditures are necessary to supply service because of the location, size, or character of the applicant's or customer's installation, facilities shall be constructed only when applicant or customer makes an adequate contribution toward the cost of such facilities, or guarantees continued payment of bills for electric service, or makes other satisfactory arrangements which would be sufficient to warrant the Company to undertake the investment and expense involved.
2. The customer should give the Company any reasonable advanced written notice, of any proposed new or increased service required, setting forth in such notice the amount, character, and the expected duration of time the new or increased service shall be required. If such new or increased load exceeds 150 kilovolt-amperes, and if it necessitates new or added or enlarged facilities (other than metering equipment) for the sole use of customer, the Company may require the customer to make a reasonable contribution to the cost of the new or added or enlarged facilities whenever customer fails to give assurance, satisfactory to the Company, that the taking of the new increased service shall be of sufficient duration to render the supply thereof reasonably compensatory to the Company. The customer or the Company may apply to the Public Service Commission for a ruling as to the necessity for and reasonableness of the contribution required.
3. If a customer is found to be the source of any disturbances, variations, or harmonics that affect the service of another customer or area, the customer causing such disturbances, variation or harmonics shall install the necessary equipment or change operating practices to alleviate such disturbances, variations, or harmonics. If such customer refuses or fails to install such equipment or change operating practices, then the Company shall install the necessary equipment to alleviate the problem. The customer causing such disturbances, variations, or harmonics shall bear the Company's full costs and expenses incurred in remedying the situation.

##### G. Temporary Service:

Temporary service is nonrecurring service intended to be used for a short time only, seasonal, or service to a building, structure or personal property which is nonpermanent in that it may be readily removed or relocated.

An applicant or customer requiring temporary service for other than a permanent residential dwelling unit shall, upon signing for such service, pay to the Company a nonrefundable amount equal to the estimated cost to the Company for labor, material, and all other costs occasioned by the installation and removal of the service.

Where the installation presents unusual difficulties as to metering the energy supplied, the Company may estimate the amount of energy consumed and may bill the customer in accordance with such estimated amount applied to applicable rate classification.

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