

PSC No: 19 - Electricity  
Rochester Gas and Electric Corporation  
Initial Effective Date: January 15, 2014  
Issued in compliance with Order in Case13-M-0061, dated 11/18/13

Leaf: 74  
Revision: 2  
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## GENERAL INFORMATION

### **4. METERING AND BILLING (Cont'd)**

#### **C. RENDITION AND PAYMENT OF BILLS (Cont'd)**

(2) **When Bills Are Due**

Bills of the Company are due upon receipt; if mailed, three days after mailing; or if electronically provided, the date posted. The bill may be paid without imposition of a charge for late payment if paid in full on or before the "last day to pay" date specified on the bill which shall be at least 20 days after the date on which the bill is rendered.

(3) **Late Payment Charge**

A monthly late payment charge shall be assessed at a rate of one and one-half percent (1 1/2%) per month on a customer's unpaid balance, including service billing arrears and unpaid late payment charges pursuant to 16 NYCRR Sections 11.15(a) and 13.10(a) which provide that utilities may impose late payment charges. Remittance mailed on the "last day to pay" date will be accepted without the late payment charge, the postmark to be conclusive evidence of the date of mailing. The failure on the part of the customer to receive the bill shall not entitle him to pay without the late payment charge after the "last day to pay" date.

**State Agencies**

Service to state agencies will be rendered in accordance with the provisions of Article XI-A of the State Finance Law (Chapter 153 of the Laws of 1984, effective July 1, 1984).

Application of late payment charges may be waived by the Company.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York