

Clear Rate Communications, Inc.  
Effective Date: June 6, 2014

PSC NY No. 1 - Communications  
Section: 2  
Leaf: 15

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persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

## 2.10 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS

### 2.10.1 Application of Business Rates

#### A. Business rates as described in this Tariff apply to service furnished:

1. In office buildings, stores, factories and all other places of a business nature;
2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
3. At any location when the listing or public advertising indicates a business or a profession;
4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls; or
5. At any location where the customer resells or shares exchange service.

#### B. The use of business facilities and service is restricted to the customer, customers, agents and representatives of the customer, and joint users.

### 2.10.2 Telephone Number Changes

When a business customer requests a telephone number change, the referral period for the disconnected number is 180 days.

The customer may order a Customized Number where facilities permit for an additional charge.

When service in an existing location is continued for a new customer, the existing telephone number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

### 2.10.3 Deposits

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