

FairPoint Business Services LLC
PSC No. 2- Access Services
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ACCESS SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES, (CONT'D)

5.1 Billing and Collection (Continued)

5.1.3 Billing Name and Address Service (Continued)

C. Manual Request

1. At the customer's option, the Company will provide BNA via manual request procedures.
2. BNA service information will be provided by the Company in standard paper format via facsimile or first class U.S. mail.
3. Wherever possible, the Company will provide Billing Name and Address for ANI data no later than ten (10) business days from the date of receipt of the customer's request. Availability of data may be delayed if errors exist in the request received from the customer.
4. In situations where the customer requests more than forty (40) BNA records on a single order, the Company will provide the requested BNA information in a time frame mutually agreed to by the customer and the Company.

D. Mechanized Request

1. At the customer's option, the Company will provide mechanized BNA.
2. The customer will submit its requests through its designated customer service representative.

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