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RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 PAYMENTS AND BILLING, (Cont'd.)**

**2.8.6 Continued**

- B. Second, if there is still disagreement over the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the New York Public Service Commission for its investigation and decision.

The address and telephone number of the Commission are:

Consumer Services Division  
New York Public Service Commission  
Three Empire State Plaza  
Albany, New York 12223

Telephone: 800.342.3377

**2.9 CANCELLATION BY CUSTOMER**

- 2.9.1 Customer may cancel service by providing written notice to Company thirty (30) days prior to cancellation.
- 2.9.2 Customer is responsible for usage charges and associated local exchange company charges, if any, while still connected to the Company's service, even if the customer utilizes services rendered after the Customers request for cancellation has been made.