Legent Comm LLC d/b/a Long Distance Services d/b/a Long Distance America PSC NO. 1 – Telephone

Effective Date: May 13, 2014

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## RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

## **SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

- 2.16. FLEXIBLE PRICING, (Cont'd.)
  - 2.16.3 Individual written notice to Customers of rate changes shall be made in accordance with Commission regulations.
  - 2.16.4. A Customer may request that the Company disconnect service that is provided under the flexible pricing due to a price increase. The Customer will be credited for the difference between the new price and the old price retroactive to the effective date of the price increase if the Customer notifies the Company of its desire to disconnect service within twenty (20) days of receiving notification of the price increase.

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