Legent Comm LLC d/b/a Long Distance Services d/b/a Long Distance America PSC NO. 1 – Telephone

Effective Date: May 13, 2014

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RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

SECTION 3 - DESCRIPTION OF SERVICE

3.1. TIMING OF CALLS

- 3.1.1. The Customer's long-distance usage charge is based on the actual usage of Company's service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer is determined by hardware supervision in which the local telephone company sends a signal to the underlying carrier's switch or the software utilizing audio tone detection. The timing of the call occurs when the called party answers and terminated when either party hangs up.
- 3.1.2 The minimum call duration for billing purposes for all services is one (1) minute with one (1) minute billing increments thereafter.
- 3.1.3. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.
- 3.1.4. There is no billing for incomplete calls.

3.2. LEGENT TELECOMMUNICATIONS SERVICES

3.2.1. Company provides switched "1 Plus" telecommunications services which allow Customer to establish a communications path between two stations by using uniform dialing plans.