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VERIZON NEW YORK INC. P.S.C. No. 15--COMMUNICATIONS Effective Date: May 17, 2014 Section: 1 Page: 99 Revision: 1 Superseding Revision: 0

GENERAL TARIFF

GENERAL RULES AND REGULATIONS

P. LOCAL SERVICE CHARGES PER MONTH (Cont'd)

- 3. Basic Schedule of Group Rates (Cont'd)
 - Message Rate Lines Business (Cont'd)
 - <u>24-Month Term Plan Option#</u> (Cont'd) <u>Termination Liability</u> (Cont'd)

The following terms apply to customers who subscribe to or renew the plan on or after July 1, 2006: (Cont'd)

- (iii) Early termination charges will not be assessed under the following circumstances: (Cont'd)
 - customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;
 - customer attempts to move the existing service to a new location within Company's service area, but the service is unavailable;
 - customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the revenue value of the new term commitment is equal to or greater than the remaining revenue value of the current term commitment; or,
 - customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:
 - the revenue value of the new term commitment is equal to or greater than the remaining revenue value of the current term commitment,
 - the Company provides the new service via tariff or on a Customer --Specific Pricing (CSP) agreement; and
 - the order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.

Service Connection Charge(s) Waiver

Any otherwise applicable service connection charges associated with the Business 24-Month Term Plan Option, with the exception of the Service Order Charge, will be waived for customers that subscribe to the plan. The full amount waived under the preceding sentence will be charged back to the customer if the customer leaves Verizon New York Inc. or disconnects any line(s) under the plan within 12 months after signing up for the plan.

Effective August 5, 2013, Foreign Exchange lines with a 24-month term will no longer be available.

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