VERIZON NEW YORK INC.   Section: 2
P.S.C. No. 15--COMMUNICATIONS   Page: 5
Effective Date: May 1, 2014   Revision: 0
                                                                 Superseding Revision:

GENERAL TARIFF

INDIVIDUAL, PARTY AND AUXILIARY LINE SERVICE AND STATION SERVICE

A. INDIVIDUAL, PARTY AND AUXILIARY LINE SERVICE (Cont'd)
    1. Exchange Service (Cont'd)
        c. Flat Rate and Message Rate Service (Cont'd)
        (3) Lifeline Service (Cont'd)

        (b) (Cont'd)

            • Customers whose annual income is at or below 135% of the Federal
               Poverty Guideline

            • Subscribers who reside on federally-recognized tribal lands and
               participate in one of the following: Bureau of Indian Affairs (BIA)
               General Assistance, Tribally Administered Temporary Assistance for
               Needy Families (Tribal TANF), Food Distribution Program on Indian
               Reservations or Head Start.

        (c) Applicants are eligible for discounted Lifeline rates when they provide proof to the
             Company that they are certified as income eligible to receive one or more of the
             above benefits or are receiving one of the above benefits.

             In addition, applicants are eligible for discounted Lifeline rates when approved to
             receive either a Veteran's Disability Pension or a Veteran's Surviving Spouse
             Pension. Applicants must provide proof to the Company that they are receiving one
             of these pensions.

             The Lifeline services are effective upon receipt of a completed, signed and approved
             application form from the customer, with any required backup.

        (d) The Company will verify each Lifeline customer's eligibility for Lifeline Service
             annually.

        (e) A Lifeline Service customer may voluntarily choose to block region-to-region calls,
             toll calls and access to an interexchange carrier. Blocking is provided to Lifeline
             Service customers without charge.

        (f) The subscriber, or anyone else in the subscriber's household, may not receive
             Lifeline service concurrently from another provider of telecommunications services.

Issued By: Keefe B. Clemons, General Counsel, 140 West Street, New York, N.Y. 10007 (040114)