

VERIZON NEW YORK INC.
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GENERAL TARIFF

INDIVIDUAL, PARTY AND AUXILIARY LINE SERVICE AND STATION SERVICE

G. BUSINESS DIRECT BILL CREDIT

1. Description

The Business Direct Bill Credit is an offering under which eligible customers may receive, subject to the limitations described below, a one-time or monthly discount as specified in the corresponding Rate Attachment.

A customer is eligible for the discount if the customer is an existing business customer and

- (a) **((i))** contacts Verizon to disconnect its Verizon dial-tone service or to disconnect one or more individual message business lines, one or more Centrex Plus with Assume Dial 9 (a/k/a CustoPAK) lines or one or more Centrex Plus lines; **and** agrees not to discontinue such service or disconnect such lines; **or ((ii))** has an existing retention offer from Verizon that is expiring or has expired; **and**
- (b) has no less than the average billed revenue specified in the Rate Attachment for combined services offered by Verizon, DSL service offered by Verizon Online, and long distance service offered by a Verizon affiliate.

2. Regulations

- a. The average monthly billed revenue used to determine the amount of the Business Direct Bill Credit is based upon the last six months total billed account revenue. In cases where six months of billed revenue is not available, the total billed account revenue for a preceding period of less than six months will be used, subject to a minimum period of three months. The discount will not be provided if at least three preceding months of data is not available.
- b. The Business Direct Billed Credit applies per account from the date it is implemented on the customer's account and will continue for a maximum of 12 months.
- c. Customers will not automatically be enrolled in this offering. The Business Direct Bill Credit will be provided to qualifying customers only upon customer request or upon customer acceptance of a suggestion, recommendation, or offer of the discount made by Verizon.
- d. Customers are limited to one (1) retention discount only per account within the past six months and cannot combine discounts. Customers may not receive both a Business Direct Bill Credit monthly credit and a one-time credit per account.

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