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GENERAL TARIFF

INDIVIDUAL, PARTY AND AUXILIARY LINE SERVICE AND STATION SERVICE

F. VERIZON PROMOTIONAL CREDIT PLAN - RESIDENCE

1. Description

Verizon Promotional Credit Plan - Residence is a Verizon New York Inc. ("Verizon") promotional program under which an existing Verizon residence dial-tone customer (an "eligible current customer"), or a dial-tone customer of another carrier who agrees to take dial-tone service from Verizon (an "eligible new customer"), can receive a monthly credit on his or her bill for a specified period of time.

The specific terms and conditions of individual promotions offered pursuant to this Section 2.F. will be listed in an Attachment to this Section 2.

Subject to the regulations set forth in Paragraph F.2. following, an individual may qualify for a promotional credit under a specific offering made pursuant to this Tariff if he or she meets the criteria set forth either for an eligible current customer under Paragraph F.1.a following, or for an eligible new customer under Paragraph F.1.b following.

- a. An individual may qualify as an eligible current customer under a promotional offering made pursuant to this Tariff if he or she:
 - (1) is currently a Verizon residence dial-tone customer;
 - (2) either:
 - (a) contacts Verizon during the promotional period to disconnect his or her dial-tone service (except for: disconnections resulting from the customer's moving out of Verizon's service area, end-of-season disconnections of seasonal service, disconnections resulting from the death of customer; or disconnections ordered through the Verizon website), or
 - (b) contacts Verizon during the promotional period and indicates that he or she is considering a competitive offer from another provider;
 - (3) agrees not to discontinue his or her Verizon dial-tone service; and
 - (4) also agrees to take a service: (a) that is offered by or through Verizon or any of its affiliates, (b) that is not currently purchased by the customer, and (c) that is among the services that are identified in the Attachment for the specific promotional offering as "qualifying new services" for that offering.

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