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VERIZON NEW YORK INC. P.S.C. No. 15--COMMUNICATIONS Effective Date: May 1, 2014 Section: 2 Page: 20 Revision: 0 Superseding Revision:

GENERAL TARIFF

INDIVIDUAL, PARTY AND AUXILIARY LINE SERVICE AND STATION SERVICE

H. VERIZON DISCONNECT BILL CREDIT

1. Description

The Verizon Disconnect Bill Credit is an offering under which an eligible customer may receive, subject to the limitations described below, a one-time bill credit as specified in the corresponding Rate Attachment.

Customers are eligible for a credit under this Tariff if they:

- (a) are former Verizon residence dial-tone customers who had contacted Verizon directly and disconnected their dial-tone service; and
- (b) as a result of Verizon's direct marketing agree to re-establish their dial-tone service with Verizon.

2. Regulations

- a. The offer must be redeemed prior to the expiration date specified in the letter.
- b. The credit will be applied to the customer's first applicable Verizon monthly bill for the reestablished dial-tone service.
- c. Verizon New York Inc. will honor the bill credit issued by other local exchange operating companies affiliated with Verizon as long as the offer meets the terms and conditions of this tariff.
- d. This offer is not available to customers who have disconnected dial-tone for seasonal service.
- e. This offer is not transferable or redeemable for cash, and may not be used to satisfy unpaid balances owed to Verizon or any other Verizon affiliate.
- Customers participating in this offer are not eligible to participate in any other one-time discount offer(s).
- g. Customers who have disconnected service with Verizon are not automatically eligible for the credit. Instead, the credit will be provided to otherwise qualifying customers only upon acceptance of the offer made by Verizon.

3. Rates and Charges

For Rates and Charges, see Section 14.2 of this Tariff.

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