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GENERAL TARIFF

GENERAL RULES AND REGULATIONS

- P. LOCAL SERVICE CHARGES PER MONTH (Cont'd)
 - 3. Basic Schedule of Group Rates (Cont'd)
 - Message Rate Lines Business (Cont'd)
 - <u>24-Month Term Plan Option#</u> (Cont'd) <u>Termination Liability</u> (Cont'd)

The following terms apply to customers who subscribe to or renew the plan on or after July 1, 2006:

(i) In the event the service is terminated by the customer prior to the completion of the current term commitment period, the customer shall be liable for an early termination charge, except as noted in (iii) following. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. For example:

Termination Charge = 25% x MRC x #of lines x Remainder of Term*

- (ii) End of Term Options Prior to the end of the term commitment period, the customer may select one of the following options, to be effective at the end of the term:
 - renew the current term commitment,
 - arrange for termination of service, or
 - convert to month-to-month service.

In the event the customer does not select one of the preceding options, the customer will be converted to month-to-month service.

- (iii) Early termination charges will not be assessed under the following circumstances:
 - if the customer terminates service within the first 30 days;
 - If the rate for the service is increased during the term period, exclusive of any increase due to local, state or federal fees, taxes or surcharges;
- * When termination of service is effective other than on the last day of a month, the Remainder of Term includes a fraction of a full month equal to the number of days remaining, after the date of termination, in the month in which service is terminated, divided by 30 days.
- # Effective August 5, 2013, Foreign Exchange lines with a 24-month term will no longer be available.

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