

VERIZON NEW YORK INC.
P.S.C. No. 15--COMMUNICATIONS
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GENERAL TARIFF

EMERGENCY TELEPHONE NUMBER SERVICE (911)

B. ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

3. Regulations (Cont'd)

- d. All installations of E911 Service must serve the total number of Company access lines within the jurisdiction of the government agency as determined by the Company.
- e. Automatic Number Identification (ANI) and/or Automatic Location Identification (ALI) will not be displayed on calls placed over four-party lines. A specific code will indicate the call is originating from a four-party access line.
- f. This Tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects or malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operational tests as in the judgment of the customer are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
- g. E911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after an E911 call has been received, on a call by call basis only for the purpose of responding to an emergency call in progress. Verizon New York Inc. will release E911 information where required by Federal or State law.
- h. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the PSAP
- i. The Company's liability in furnishing E911 Service is further set forth in Section 1.D.2 of this Tariff. The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of E911 Service. The customer agrees, except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others.

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