

VERIZON NEW YORK INC.
P.S.C. No. 15--COMMUNICATIONS
Effective Date: May 1, 2014

Section: 11
Page: 8
Revision: 0
Superseding Revision:

GENERAL TARIFF

EMERGENCY TELEPHONE NUMBER SERVICE (911)

B. ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

3. Regulations (Cont'd)
i. (Cont'd)

The customer also agrees to release, indemnify, defend and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of E911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing E911 Service hereunder, and which arise out of the negligence or other wrongful act of the customer, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

- j. When the Selective Routing feature is provided, the customer is responsible for identifying appropriate locations as well as the combinations of police, fire, ambulance or any other appropriate agencies of the customer responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Company. The customer will associate these ESN's with street address ranges. These ESN's will be maintained in the Data Management System to permit routing of E911 calls to the appropriate PPSAP responsible for handling of calls from each telephone in the E911 serving area. The following terms define the customer's responsibility in providing this information:

Initial and subsequent ESN assignments by street name, address range and area shall be furnished by the customer to the Company.

After establishment of service, it is the customer's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of E911 calls to the proper PSAP.

- k. The Company will furnish a written copy to the customer for verification showing each change, deletion and addition to the Master Street Address Guide (MSAG).

Issued By: Keefe B. Clemons, General Counsel, 140 West Street, New York, N.Y. 10007 (040114)