

VERIZON NEW YORK INC.
P.S.C. No. 15--COMMUNICATIONS
Effective Date: May 1, 2014

Section: 5
Page: 15
Revision: 0
Superseding Revision:

GENERAL TARIFF

LISTINGS

C. DIRECTORY OPERATOR BY APPOINTMENT SERVICE

1. General

Directory Operator by Appointment Service enables a customer to arrange, on a per LATA basis, for a specific appointment with a Directory Operator for the purpose of obtaining large quantities of telephone numbers by means of a single telephone call.

2. Regulations

- a. Telephone numbers will be obtained from the Verizon New York Inc. Directory Assistance records.
- b. Non-published numbers will not be released and the customer will be advised that the requested number is non-published.
- c. No credit shall apply for a search for a non-published number, nor for an unsuccessful telephone number search.
- d. All calls placed to set up the appointment, as well as the actual appointment calls, will be charged for at the normal calling charges applicable to the type of call, plus the Appointment Service rates and charges described below.
- e. Collect calls to Appointment Service are denied.
- f. The caller shall provide names and addresses to the operator for an individual LATA, grouped by NPA.
- g. Only telephone numbers within a single LATA will be provided on a single telephone call. If telephone numbers in a different LATA are required, the caller will terminate the call and initiate a new call to the Directory Operator using the facilities of an Interexchange Carrier.
- h. Appointments may be scheduled up until two business days before the desired appointment date. Appointments will not be scheduled more than 30 days in advance.
- i. A single Appointment Set Up Charge applies to all appointments made at one time within a LATA. A maximum of ten appointments will be made for a 30 calendar day period.

Issued By: Keefe B. Clemons, General Counsel, 140 West Street, New York, N.Y. 10007 (040114)