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GENERAL TARIFF

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

A. <u>SERVICE CONNECTION CHARGES</u> (Cont'd)

2. Regulations (Cont'd)

Effective Date: May 1, 2014

- Service Order Charge* or Record Order Charge (Cont'd)
 - (2) Record Order Charge (Cont'd)
 - (c) Record Order Charges apply to the following (Cont'd):
 - An order to change the paging company or pager number for the Paging Notification feature.
 - An order to establish, change or remove a password in connection with Blocking Service.
 - (d) Regulations for Record Orders:
 - A Record Order Charge does not apply to a record order placed by the customer at the same time as an order to which the Service Order Charge applies.
 - One Record Order Charge applies for all records changed, if ordered at one time for the same customer at the same premises.

b. Premises Visit Charge

A Premises Visit Charge applies per customer order for all work or services ordered to be provided at one time, on the same premises, for the same customer or to deliver telephones or items of supplemental equipment requested by the customer. When more than one visit is required to complete the work ordered, only one Premises Visit Charge applies.

A Premises Visit Charge applies to each premises visited to connect a line between different buildings on different premises, whether or not mileage charges are applicable to such lines. No Premises Visit Charge applies under the conditions stated in Paragraph A.2.a.(2) preceding and Paragraph A.4 following.

Service Order Charge may also be referred to as Service Charge in this Tariff.

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