

SBC Long Distance, LLC
d/b/a AT&T Long Distance
NY PSC Tariff No. 1 - Telephone

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

CTS: Call Transfer Service. A feature of Enhanced AT&T Toll Free Service which allows an agent to hand off a caller to a second agent at a different destination.

Custom BizSaverSM: A service mark of AT&T Knowledge Ventures, L.P. d/b/a AT&T Knowledge Ventures. Custom BizSaverSM is a service provided by an Affiliate of the Company.

Customer: A person or legal entity which subscribes to the Company's Services and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff.

Customer Commitment Date: The date in which the Company receives a firm commitment from a Customer for the provision of one of the Company's Data Service offerings.

Customer Premises/Customer's Premises: Location(s) designated by a Customer where Service is originated /terminated.

DACC: Directory Assistance Call Completion.

Data Services: Communication Services which are designed to allow the transfer of formatted information between points. Data Services include Private Line Service and Frame Relay Service, ATM Service, and Primary Rate ISDN (PRI).

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Delayed Call Forwarding: A service or feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Direct-Dialed: A call placed by the caller without operator assistance (either live or automated).

Diversity: Customer-designated routing which indicates a Customer-designated departure from the primary route, usually with physical separation.

DS1: Digital Signal level One. Composed of twenty-four 64 Kbps Channels with a throughput capacity of 1.544 Mbps. Also called T-1.

DS3: Digital Signal level Three. Composed of 28 DS1 Channels and operating at 44.736 Mbps. Also called T-3.

DSL: Digital Subscriber Line. A service provided by an Affiliate of the Company.

DTMF: Dual Tone Multi Frequency. A term describing push button or Touchtone dialing. When one pushes a button on a push button paid, it makes a tone of one high frequency and one low frequency, therefore, named Dual Tone Multi Frequency.

DTMF Cut-Through: The capacity of a voice response system to receive DTMF tones while the voice synthesizer is delivering information.

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