

Airus, Inc. d/b/a Airus of New York  
P.S.C. NO 1 Telephone  
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## **SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)**

### **2.23 Telecommunications Service Priority (Cont'd)**

#### **2.23.3 TSP Request Process – Provisioning (Cont'd)**

- e. Pay the Company any authorized costs associated with priority services.
- f. Report to the Company any failed or unusable services with priority levels.
- g. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- h. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

#### **2.23.5 Responsibilities of the Company**

The Company will perform the following:

- a. Provide TSP service only after receipt of a TSP authorization code.
- b. Revoke TSP services at the direction of the end-user or OPT.
- c. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- d. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- e. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.

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