

Airus, Inc. d/b/a Airus of New York  
P.S.C. NO 1 Telephone  
Effective Date: July 11, 2014

Leaf 31  
Revision: 0  
Superseding revision:

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## **SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)**

### **2.16 Telephone Solicitation by Use of Recorded Messages**

- 2.16.1 Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequested or unsolicited calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

### **2.17 Incomplete Calls**

- 2.17.1 There shall be no charge for incomplete calls. No charge will be levied for unanswered calls. Customers will receive credit for calls placed to a wrong number if the customer notifies the Company of the error.

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