

Airus, Inc. d/b/a Airus of New York
P.S.C. NO 1 Telephone
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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.23 Telecommunications Service Priority (Cont'd)

2.23.1 General (Cont'd)

2.23.1.2 The TSP program has two (2) components, restoration and provisioning.

1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage.
2. Restoration priorities must be requested and assigned before a service outage occurs.
3. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

Issued By: Julie Oost, Vice President Regulatory Affairs, 840 South Canal Street,
7th Floor, Chicago, IL 60607.