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Airus, Inc. d/b/a Airus of New York

P.S.C. NO 1 Telephone

Effective Date: July 11, 2014

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Revision: 0

Superseding revision:

SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 <u>Allowance for Interruptions in Service</u>

- 2.8.1 Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided, or billed for, by the Company.
- 2.8.2 The following allowances are provided for interruptions in service, as specified for particular services furnished solely by the Company:

The Company shall allow for interruptions in exchange telephone service of twenty four (24) hours or more not due to conduct of Customer an amount equal to the fixed monthly charges for exchange service multiplied by the ratio of the days of interruption to thirty days. When interruptions continue beyond twenty four (24) hours, credit allowance will be given in successive 24-hour multiples

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