186 Communications, LLC.
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Superseding Revision:
a. Business rates are on an individual case basis to services furnished:

1. In office buildings, stores, factories and all other places of a business nature;
2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions;
3. At any location when the listing or public advertising indicates a business or a profession;
4. At any location where the service business rates apply;
5. At any location where the customer resells or shares exchange service;
b. The use of business facilities and service is restricted to the customer, customers, agents and representatives of the customer, and joint users.
1.9.2 Fiber configuration changes

When a business customer requests a fiber configuration change, the original fiber path shall be disassembled immediately upon customer acceptance of the new fiber configuration.

### 1.9.3 Deposits

Deposits will be returned to a business customer upon cancellation of service, unless the customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

### 1.9.4 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

